

# CROWN HEIGHTS MEDICAL CENTRE – PATIENT PARTICIPATION GROUP

## MINUTES OF THE MEETING HELD ON 8<sup>th</sup> January 2025

### Present

Cathy Wands (Chair) **CW**, Yvonne Hunt **YH**, Rosalind Tapping **RT**, Viv Blunden **VB**, Patricia Warmington **PW**

**Apologies** Jenny Dykes **JD**, Heidi Edgely-Beraud **HE**, Gilda McIntosh (Vice-Chair) **GM**

### In Attendance

Chloe Rovetto **CR** – Practice Manager, Melissa Pickard **MP** – Deputy Practice Manager

### Minutes of last meeting on 13<sup>th</sup> November 2024

Agreed and approved

### Matters Arising

The PPG will produce a quarterly newsletter which will include the following items:

- Statistics for the year 2024. **Action MP**
- Explanation of GDPR requirements within primary care. **Action CR**
- Explanation of the ‘Long Term Conditions’ recall system. **Action CR**
- Pharmacy First. **Action CW**
- Welcome article to introduce Dr Monika Maciejewski **MM**. **Action MM**

### Primary Eyecare Service

Primary Eyecare is an NHS funded eyecare service in England. The services are available from accredited optometrists at nominated local opticians (Boots, Leightons & Specsaver). It provides assessment and treatment for people with recently occurring minor eye problems. GP referral is not required to use this service.

Problems have been identified when using this system in terms of patient pathway, communication and prescription charges. Clarification required. **Action CW CR MP**

### Lung Health Checks

This is an NHSE initiative run by HHFT with patient data being provided by GP practices. The incentive for these drives is to target early cancers. **MP** explained that requests for searches on the Crown Heights database for patients who fit the criteria provide only NHS number and telephone number.

## **CROWN HEIGHTS MEDICAL CENTRE – PATIENT PARTICIPATION GROUP**

### **Surgery Update**

- Winter pressures have added significant strain on healthcare services. Crown Heights operated on a 20% staffing capacity during Christmas and New Year as a result of staff illness.
- Flu vaccination uptake among patients is low.
- The Covid/Flu vaccine programme has ended. Covid vaccination uptake for Hampshire is approximately 50%.
- New GP, Dr Monika Maciejewski, started on 7/01/25.
- 1 Physician Associate resignation.
- Two new trainees GPs starting soon.
- Deputy Practice Manager resignation.
- **CR** and **MP** to meet with Luke Murphy MP.

### **PPG Chair**

Cathy Wands will continue in the role of PPG Chair and Gilda McIntosh will continue in the role of PPG Vice Chair.

### **Any Other Business**

In response to a question raised about Yellow Fever vaccinations for overseas travel **MP** stated that Yellow Fever vaccinations are not available at Crown Heights and are only available from registered Yellow Fever vaccination centres.

### **Date of Next Meeting**

Wednesday February 12th 2025 at 2pm